



Providing Quality and
Professional Training Since 1984

Excellence in Crises and Effective Decision Making

Date: 26 March 2018 - 30 March 2018

Course ID: ADDS032/2018

Duration: 5 Days

Fee US\$ - VAT is not included: 3400 US\$

Venue: Kuala Lumpur / Malaysia

Introduction:

This Workshop offers an extensive training on crises and effective decision making in the 21st Century. This workshop will provide the most comprehensive training on Crises Management, Thinking and Planning, leadership and managerial effectiveness in formal organizations with practical suggestions for improving Decision Making and Problem Solving, Managerial and leadership skills. It introduces The Nature of Leadership, The Nature of Managerial Work, Perspectives on Effective Leadership Behavior, Participative Leadership, Delegation, and Empowerment, Managerial Traits and Skills Theories of Effective Leadership, Leading Change in Organizations, Leadership in Teams and Decision Groups, Strategic Leadership by Top Executives and Developing Leadership Skills.

Objectives:

- Crises Management
- Strategic Thinking and Strategic Planning
- To become a more Productive Manager.
- To develop Effective Communication Skills and appreciation of the inter-functional coordination necessary for quality service.
- To learn different Management Styles and how to deal with it.
- To learn the importance of Productive Performance Appraisal
- To become a better Leader in the 21st Century
- Leadership Empowerment and Delegation
- Problem Solving and Decision Making Techniques.

Who should attend:

- Top Management
- Marketing Managers
- Finance Manager
- Human Resources Manager

Daily Outlines:

Day One

- Strategy in the 21st Century
- Strategic Management
- Strategic Thinking
- Strategic Analysis –SWOT, PEST etc
- Strategic Direction-SMARTER
- Effective Strategic Planning Models

Day Two

- Goal Setting
- Time and Stress Management
- Critical Thinking
- Creative Solving problems
- Effective Decision Making
- Decision Making Techniques Pareto, Grid, Decision Tree etc
- Managerial Grid Styles

Day Three

- The Nature Of Leadership
- The Nature of Managerial Work
- Effective Leadership
- Change Management
- Productive Performance Appraisal
- Delegation and Empowerment

Day Four

- Effective Communication
- Leadership in Teams
- Leadership in Decision Groups
- Leadership Styles
- Developing Leadership Skills
- Leadership in the 21st Century

Day Five

- Strategic Renewal and Change
- Organizational Diagnosis
- Organizational Culture and Change
- Emotional Intelligence
- The Habits of Highly Effective Leaders and Managers
- Related DVDs'