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## **SUPPLY CHAIN MANAGEMENT BEST PRACTICES**

**Date:** 26 March 2018 - 30 March 2018

**Course ID:** ADDQ034/2018

**Duration:** 5 Days

**Fee US\$ - VAT is not included:** 2950 US\$

**Venue:** Kuala Lumpur / Malaysia

### **Introduction:**

This is a course designed to develop and extend the delegates knowledge of Supply Chain. It will look at Supply Chain from first principles as a refresher and then move onto more advanced Supply Chain and detailed issues. It will also look at an overview of SAP Supply Chain principles.

This course is fairly intense as it seeks to cover an overview of Supply Chain. The course will, therefore, require the commitment of delegates to the full programme.

### **Objectives:**

This course is primarily designed for junior and middle-level managers who are seeking greater practical knowledge to build on existing theory. The course assumes a first degree level of competence or similar experiential learning. The course will also be suitable for more experienced people who wish to refresh their knowledge with current, state of the art, knowledge, and ideas.

### **Daily Outlines:**

Daily Curriculum:

- Purchases as part of the supply chain
- The development of strategic procurement decisions
- Decision to buy
- Alliances and partnerships
- Trade infrastructure between companies
- Reciprocity and reverse trade
- Strategic resource

- Coordination strategy
- The organization purchases
- Implementation of purchase tactical decisions
- Post supplier
- Value analysis
- Quality assurance
- Supplier selection
- Rating and ranking suppliers
- Contract management
- Information technology and e-procurement systems
- Policies and procedures
- Employment in the management of procurement
- Dealing with operational purchasing decisions
- The process of selecting the most appropriate arrangement
- Address quality issues
- Continue
- Delayed orders

- Accelerate
- Payment process (repayment)
- Reduce the cost of purchase: small values of purchase orders
- Emergency procurement decisions
- Various emergency situations
- Emergency Management
- Procurement performance measurement
- Spending analysis
- Total cost of ownership
- Supplier performance measurement
- Understand what is logistics, what about the supply chain
- Definitions of logistics and supply chain management
- Mutual relations and communications in the procurement, manufacture, transport and sales activities
- History and evolution
- Understand the dynamics of the supply chain
- The benefits of the application of supply chain approach

- Models for supply chain management
- Reference supply chain operations groups (SCOR)
- Theory of Constraints (TOC)
- The new supply chain and the agenda and the economic value
- Key aspects and rules of supply chain management
- The V 7 that make up the supply chain problems
- The four types of supply chain
- Structure / internal organization
- Inventory Management
- Cooperation
- Principles of Customer Service
- Adding value
- Swap opportunities
- The use of information communications technology (ICT)
- Gain benefits of adopting supply chain approach
- Using the 6R from:

- Rationalization
- Accuracy
- Response
- flexibility
- Relationship Management
- Risk Management
- Application relationships and collaborative approach
- Procurement and energy portfolio
- Relationship Category
- Lessons learned from the experiences
- Tactical and strategic relations
- Expertise to oil and gas
- Experience of construction projects
- Supply chain in the oil and gas practices symbols
- Performance measure of the supply chain KPI
- Measurements 2QT2P

- Performance measure customer service KPI

- Supply and KPI performance measure

- Performance measure of the stock KPI

- Operating performance measure

- The cost of the KPI

- Changing supply chains

- Nine trends in supply chain

- Rethinking the supply chain

- Three new rules for smart supply chains

- The use of an appropriate strategy

- Alternative supply chain, including strategies:

- getting help from external sources

- Delay

- Inventory and stock holdings

- Soft Lean approach

- Taiwan and Supply Chain Optimization

- View supply chain systems so that we can continue to see all the links:

- Eight regulatory effects
- Ten regulatory responses
- The basic principles of improving the
- The use of a planning approach four steps
- Use the Theory of Constraints improvements
- Use the 5 steps that lead to excellence in the supply chain

#### Training Method

- o Live group instruction
- o Use of real-world examples, case studies, and exercises
- o Video presentations
- o Interactive participation and discussion
- o Powerpoint presentation, explanation using flip charts and other modes
- o Self-test and group activities

o Each participant receives a binder containing a copy of the presentation slides and handouts

Programme Support:

This program is supported by interactive discussions and case studies to highlight the techniques available to the participants.