

Creating Innovative and High-Performance Employees, Departments and Organizations التوجيه والقيادة والإدارة لتطوير موظفين وادارات ومنظمات مبتكرة وعالية الأداء

> 09 – 13 September 2019 Istanbul









Creating Innovative and High-Performance Employees, Departments and Organizations



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Introduction

Teams and individuals need creativity and logical thinking skills to solve problems, identify opportunities, implement initiatives and manage change. This course provides an opportunity to understand creativity and innovation and explore techniques which can be used both individually and to stimulate groups especially in industrial works. It combines this related to accurate diagnosis of 'issues' and effective implementation – turning ideas into action!

Objectives

By the end of this course practitioners shall learn to:

- develop creative-thinking skills for finding the root cause of the problem
- solving a problems
- apply techniques that generate and enhance creative thinking and innovative ideas
- evaluating risks and benefits of new ideas and deciding on appropriate action

Who Should Attend?

Individuals who need both creativity and logical skills to solve problems or develop new opportunities. The course is particularly relevant to team leaders, project managers who want to stimulate creativity and innovation within their teams and to increase performance.



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Course Outline

Day 1:

- Introduction to creative thinking
- Innovation & creativity in organizations and teams
- High performance teams
- High performance departments
- High performance organization

Day 2:

- Continuous improvement
- The interaction of creative and analytical thinking
- Case studies
- Factors that inhibit creative thinking
- Creativity and how the brain works

Day 3:

- Thinking hats and thinking styles in construction
- Facilitating creative problem solving sessions
- Decision making
- Innovative ways in managerial behavior

Day 4:

- The four facts of creativity and innovation
 - o Person
 - o Process tools
 - o Environment
 - o Product outcome
- The Creative Problem Solving model
- Understanding the situation
- Generating options
- Evaluating options
- Getting to action plans

Day 5:

- What's the Problem Here?
- What's Your Style?: Problem-Solving Approaches
- How Many Roads Are There?: Six Ways to Approach a Decision
- Is There Another Way?: Thinking Outside the Box



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Training Method

- Pre-assessment
- Live group instruction
- Use of real-world examples, case studies and exercises
- Interactive participation and discussion
- Power point presentation, LCD and flip chart
- Group activities and tests
- Each participant receives a binder containing a copy of the presentation
- slides and handouts
- Post-assessment

Program Support

This program is supported by interactive discussions, role-play, and case studies and highlight the techniques available to the participants.

Schedule

The course agenda will be as follows:

•	Technical Session	08.30-10.00 am
•	Coffee Break	10.00-10.15 am
•	Technical Session	10.15-12.15 noon
•	Coffee Break	12.15-12.45 pm
•	Technical Session	12.45-02.30 pm
•	Course Ends	02.30 pm

Course Fees*

• 2,950USD

*VAT is Excluded If Applicable